

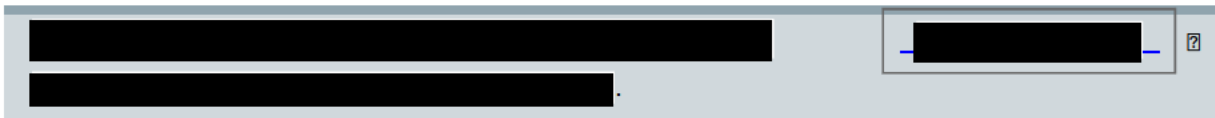
From: [PSC Public Comment](#)
To: [Tim arnold](#)
Subject: RE: Public comment in case no 2025-00192, Farmdale Water District rate adjustment
Date: Thursday, October 9, 2025 11:01:00 AM

Case No. 2025-00192

Thank you for your comments on the application of Farmdale Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00192 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00192 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Tim arnold [REDACTED]
Sent: Wednesday, October 8, 2025 7:33 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public comment in case no 2025-00192, Farmdale Water District rate adjustment



To whom it may concern:

The Farmdale water district's performance has been extremely poor in recent years, with the Cedar Run subdivision experiencing numerous water cut offs due to repairs. I have not been keeping careful count but I believe we've had our water cut off for more than 3 hours 6 times this year. My child has Crohns and being without a functioning bathroom for extended periods is extremely burdensome. These outages come with a boil water advisory which is rarely ended within 96 hours and often we never receive notice that it has ended.

Give this track record, a roughly 25% rate increase is difficult to stomach. I ask the commission to require a specific performance improvement plan to demonstrate how additional funds will be used to improve performance and reduce the number and extent of outages. The commission should not authorize any rate change that does not come accompanied by specific performance targets that can be reviewed by the commission.

This is an organization that belongs in receivership, it is not worth the high rates we pay.

We would fire them if we could.

- Tim Arnold, [REDACTED] Frankfort, KY 40601, [REDACTED]

[Sent from Yahoo Mail for iPhone](#)

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